



Important Public Safety Numbers

MONTGOMERY COUNTY

Montgomery County Police Non-Emergency
301-279-8000

DISTRICT OF COLUMBIA

Department of Behavioral Health
Community Response Team: 202-673-6495
Shelter Hotline: 202-399-7093
Youth Shelter Hotline: 202-547-7777

CROSS-JURISDICTIONAL

Metro Transit Police
Call 202-962-2121 or Text 696873 (MYMTPD)
if experiencing issues in system or on a car.

PUBLIC SPACE ISSUES

Please contact the Friendship Heights Alliance
at hello@friendshipheights.com
*for non-emergency issues in public space, such as graffiti,
overturned planters, and trash.*

FRIENDSHIPHEIGHTS.COM



Friendship Heights

ABOUT THE FRIENDSHIP HEIGHTS ALLIANCE

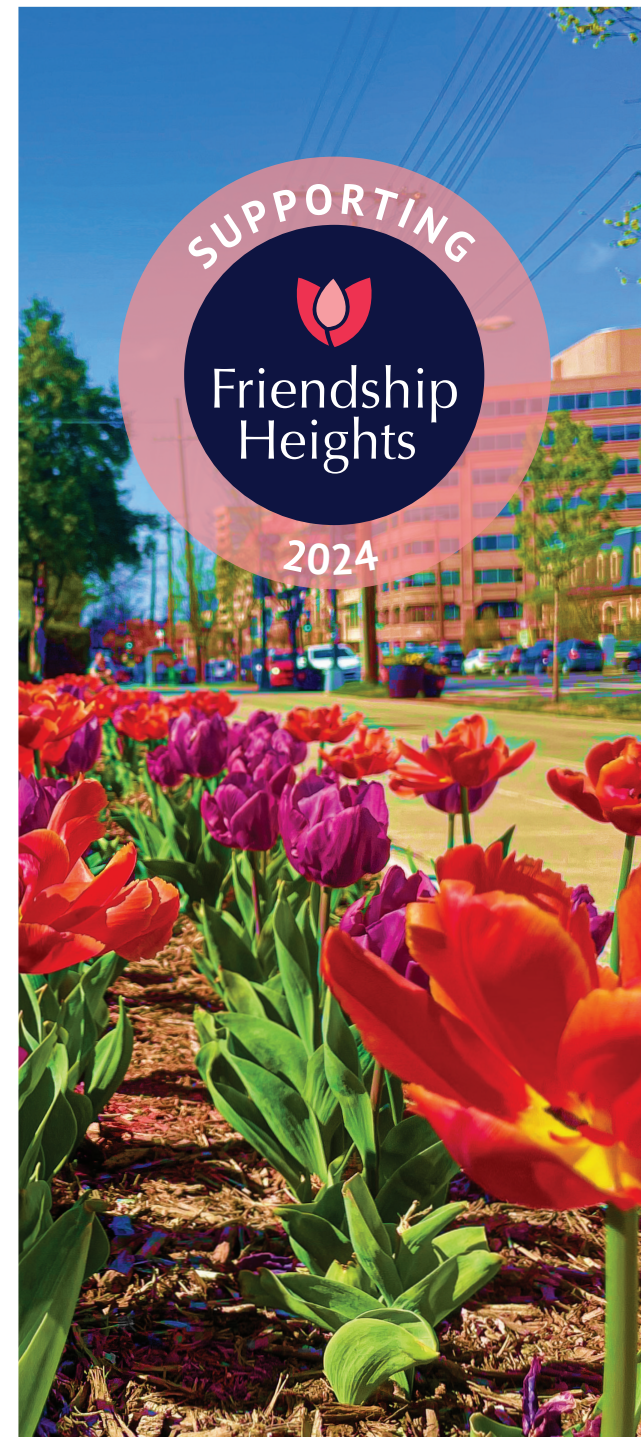
We're a place-centered nonprofit focused on the transformation of Friendship Heights through placemaking, marketing, and community building. The Alliance focuses on both sides of the neighborhood in DC and Maryland, bringing stakeholders together to ensure this neighborhood achieves its potential as a dynamic, walkable, and people-centered urban place.

We bridge the gap between the public and the private sectors, providing feedback on planning initiatives, placemaking, and public realm improvements. We listen to the community at every turn, translating preferences into real-life programs, events, and installations. We've created three murals, organized or promoted 100+ neighborhood events, and attracted thousands to Friendship Heights through cultural activations, high-quality arts programming, and neighborhood promotions.

Our website features an interactive development map, listings of community nonprofits, a popular events calendar, and an online directory highlighting hundreds of businesses. Follow us on social or sign up for our newsletter to stay in the loop.



@FRIENDSHIPHEIGHTSALLIANCE
For details, follow us and subscribe



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Homeless Outreach

The Friendship Heights Alliance is committed to collaborating with support organizations to provide meaningful assistance to unhoused and underserved individuals in the Friendship Heights neighborhood. Because the neighborhood straddles the DC/Maryland border, there are different organizations for businesses and residents to call in each jurisdiction.

Please Remember:

- ⓘ **Sometimes, due to trauma, being inside an emergency shelter is scarier for a person than being outside.** Try not to assume why a person is sleeping outside.
- ⓘ **Permanent Housing resources are key to ending homelessness** and stabilizing vulnerable populations with critical health challenges. Housing is healthcare!
- ⓘ **Say hello. Smile.** Ask them how their day is. Too often individuals are ignored. Remember that these are our neighbors.

In Maryland

Montgomery County Homeless Information Line: 240-907-2688

Bethesda Cares serves individuals experiencing homelessness in the southern part of Montgomery County, working directly with individuals to help them find housing. They serve meals daily in their Bethesda meal program to those who need it most and connect clients to available resources and housing subsidy eligibility.

Bethesda Cares Programs:

- Street outreach
- Critical time intervention
- Meal Program at The Church in Bethesda, 5033 Wilson Lane
- Eviction Prevention – Housing Stabilization
- Bethesda Cares clients in supportive housing successfully maintain housing retention rates above 95%.

Services Provided to Unsheltered Individuals:

- On-the-street engagements to establish trusting relationships
- Personal hygiene supplies, bottled water, and clean socks
- Referrals for housing and additional resources
- Vital document and benefit assistance
- Mailing Address

When & Where: Bethesda Cares teams conduct “housing focused” street outreach most weekday mornings starting at 5:30am, with additional supportive coverage scheduled on either Saturday or Sunday. They canvas areas south of Randolph Road, and

down-county communities between Potomac and Takoma Park in Montgomery County on a rotating basis.

How You Can Help:

Call 301-907-9244

Meal Program: Monday through Friday at the Church in Bethesda, 5033 Wilson Lane, between 12-1 pm.

In the District of Columbia

Friendship Place serves any person experiencing homelessness who is in need of basic necessities, medical and mental health services, housing assessment, referrals to other Friendship Place programs and citywide services.

Friendship Place Programs:

- Supportive services and street outreach
- Health and mental health services
- Coordinated entry/housing assessment (DC)

Services Provided to Unsheltered Individuals:

- Mail coordination & phone usage
- Vital document and benefits assistance
- Resources and referrals
- Snacks and coffee
- Personal hygiene supplies
- Clothing (socks/underwear/t-shirts)

When & Where:

Mondays, Tuesdays, and Thursdays

9 am-12 pm; 1 pm-4 pm

The Welcome Center is located at 4713 Wisconsin Ave NW, Washington, DC 20016, between the Tenleytown and Friendship Heights Metro Stations. To visit, take the following buses: 30N, 30S, 31, 33 and N2.

How You Can Help

For non-emergency situations, Friendship Place has both a youth and adult outreach teams. Reach out to info@friendshipplace.org or 202-441-2268 if you are concerned about an individual. Outreach workers work hard to provide basic needs. Or, guide the person to the Friendship Place Welcome Center at 4713 Wisconsin Ave NW. If the person requests medical help or is unconscious, please call 911. If the person appears to be in immediate psychiatric crisis, call DC's Community Response Team (CRT) by dialing 311 or 202-673-6495.

Business Promotions

The Alliance supports and promotes small businesses, entrepreneurs, and property owners throughout the neighborhood with regular updates, a business newsletter, public safety meetings, and more.

Four primary ways we can promote your business:

📁 Business Directory

Send us your business information and join 300+ businesses in our interactive directory. friendshipheights.com/discover

📧 Monthly Newsletters

Send us your specials & promotions, and we'll send them out to the neighborhood at large!
friendshipheights.com/news/newsletters

📱 Social Media

Our team will repurpose the content you send us for our popular social media outlets.

📧 Business Newsletters

Specifically for business owners, tenants, and employees, this business newsletter is a great resource that includes grants, public safety, and what you need to know to succeed in Friendship Heights.

Sign up: hello@friendshipheights.com



Monday Mixers*

Our popular Monday Mixer series is specifically for business and retail stakeholders to network, connect, and learn about what's on the horizon for the neighborhood.

2025 Dates: Feb 10, June 10
Various locations

Quarterly Public Safety Meetings*

These meetings pull together police districts from WMATA, MD and DC, as well as social services providers.

2025 Dates: January 27,
May 6, July 29

* RSVP for both events on the website



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