

Summary Analysis of Questionnaires

June 5, 2016

Questionnaire Responses (by building)

The Elizabeth:	66
Highland House/ HH West	48
4615 N. Park	7
The Carleton	46
4620 N. Park	37
4701 Willard	25
The Willoughby	35

Total: 264

Persons by Age-Category (global)

< 35	8
35-45	21
45-54	8
55-64	37
65-85	217
85+	66

Volunteer Potential (global)

Yes	105
In Future	109

Interest in Membership (global)

Yes	166 (= 63% of total respondents)
No	55
Maybe (contingent on cost)	22

Helpful Services, Unavailable or Too Costly (global)	No. Respondents
a. Transportation to medical or other appointments.....	84
b. Household assistance.....	51
c. Paperwork assistance.....	39
d. Social/exercise activities:	
1. Calls/visits from neighbors; in-building activities.....	53
2. Assistance in taking walks, getting to exercise classes.....	34
e. Health -related trusted referrals:	
1. Medication reminders.....	14
2. In-home medical services (nursing, social work, medical).....	31
3. Help in deciding whether to stay at home or seek other options.....	21
f. Technology : help with computers, TV's, smartphones, etc.....	85

Hypotheses / Conclusions

- Hypothesis: there is greater need for services among oldest: A glance at the Excel chart confirms this. A consideration of total needs per person per age category yields the following:

Age 55-64: 1.19
Age 65-85: 1.14
Age 85+: 2.23

The real break occurs between age groups 65-85 and 85+, with total needs among the age 85+ almost double those of the age 65-85. I think this comparison is entirely reliable, and does confirm the hypothesis.

I am not comfortable with results for the age group 55-64, and suspect that there are respondents who cited as a “need” something that is a luxury—e.g., one person checked all of the needs and added yet another.

- 70 percent of Volunteers fall in the age category 65-85.
- Ranking of needs from high to low reveals:
 1. Help with technology (85)
 2. Transportation (84)
 3. Calls/Visits from neighbors (53)
 4. Household assistance (51)

5. Paperwork assistance (39)
6. Assistance in taking walks (34)
7. In-home medical services (31)
8. Help in deciding whether to stay at home or other options (21)
9. Medication reminders (14)

Other Needs Cited, not on Questionnaire

- Accompany to medical appointments on Friendship Heights bus
- Take dog on walks when I am busy
- Websites with local senior discounts
- Transportation to religious services
- Transportation to public library
- Spanish-English interpreter
- Somebody to check in to see if I'm alright
- More chances to meet other seniors in Community Center
- Weekend yoga
- Weekend book-club meetings
- Someone with whom to play backgammon or bridge
- Training of personal trainers on appropriate exercises (person has Parkinson's)
- Recommendations on those who can work as handymen
- Organize outings to movies and dinner
- Wi-fi hot spot in building, or in Village Center
- Help in reading (for those with poor vision)
- Patient advocate: somebody to go with patient to doctor and report back to family
- Evacuation from building in emergency (for somebody who is disabled)